



FM-Pro4/FM-Pro4 3G User Manual

2019/05

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1 Preface

1.1 Use of this document

This document provides required information for proper device handling, preparation, configuration and installation to a vehicle. This document has a linear structure – from the device package box reception to the recommendations on how to install the device to the vehicle. However, it is not overfilled with unnecessary information. You will find only basic descriptions about various functions and actions needed to start using the device. Additionally, there will be references to more detailed descriptions.

The following markings are used to highlight important information:

- Notes contain important information that you need to pay attention to.

Note

Notes like this contain important information!

- Actions and various elements of the software required for configuration of the device are marked in **bold**.
- All actions are described in sequence in the following five sections: Introduction, Device description, Device preparation, Device configuration and Installation recommendations.

1.2 Document change log

Date	Version	Change details
2016-06-16	1.0	Initial draft.
2016-08-30	1.1	Added FW and FM4 configurator compatibility check description in "Advanced configuration" chapter. Added "Shock detection" description in "Global settings" chapter.
2016-10-14	1.2	Added "CAN HCV" and "DXP CAN" modes descriptions in the "IO settings" chapter.
2016-11-29	1.3	Information about FM-Pro4 BT device in "Technical characteristics", "Global settings" and "Installation recommendations" chapters.
2016-12-13	1.4	"Constant TCP link" functionality description in "Profile settings" chapter.
2017-01-30	1.5	In the "IO settings" chapter: CANbus data filter by engine state described. "Keep TCO parameter values when engine is OFF" described.
2017-03-09	1.6	Changed DIFF file description in "Advanced Configuration" chapter.
2017-04-05	1.7	1-Wire interface added. Mentioned the new CFG wizard.
2017-04-21	1.8	"GSM tracking" feature description and option to enable/disable SIM status feature in "Global settings" chapter.
2017-05-18	1.9	Configurable sleep mode description in "Profile settings" chapter. Sleep mode configuration no longer interferes with "Constant TCP link" functionality.
2017-06-07	1.10	Automatic IO enable function in IO setting chapter. Added description of "Calc HRFC" and "FF value" filter in CAN HCV mode.



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2017-07-25	1.11	Removed notes regarding the absence of the audio interface. Revision of technical characteristics. Added information regarding the configurable DIN3 mode. Minor changes in the "Authorized numbers" section.
2017-08-10	1.12	New section added regarding the "Custom SMS alert text"
2017-08-30	1.13	Debounce description added in "IO settings" section
2017-10-18	1.14	Added "Configuration information" description in the "Sample configuration section."
2017-12-22	1.15	Added description of "SSL authentication" in the "Global settings" section. Added description of "Link settings – Heartbeat" in the "Profile settings" section. Added note regarding greyed out fields in "Global settings".
2018-02-12	1.16	Added description for configurable audio volume and microphone gain. Added description for negative DIN4.
2018-05-11	1.17	Added description of automatic firmware update from configurator.
2018-07-10	1.18	Power consumption values updated.
2018-08-06	1.19	Updated description of DXP CAN mode in "IO settings".
2018-08-24	1.20	Added description of "Periodical redirect" in "Global settings".
2018-10-23	1.21	Moved description of "SSL authentication" in "Global settings" to a separate "SSL authentication" document. Added description of sending only header information in records in "Profile settings". Updated description of "Send identification string" in "Global settings".
2018-11-19	1.22	Removed description of FM-Pro4 BT and its unique functionalities. Updated operating system requirements in "Sample configuration". Added description of DOUT inversion in "IO settings".
2018-12-10	1.23	Added description of Trailer CAN in "IO settings". Updated list of peripheral devices in "Interfaces and peripheral accessories".
2019-03-08	1.24	LED status diagrams replaced by a table in "LED status". Added description of "Reject all incoming calls" in "Global settings". Added description of profile switching notification in "Profile settings". Updated description of "Operator list". Updated description of "Configurable navigation filtering" in "Profile settings".
2019-05-10	1.25	Added description of "Use ID in SMS commands" in "Global settings". Added description of automatic APN selection settings in "Global settings". Added ANATEL certification info in "Certification".

2 Introduction

2.1 Purpose

The purpose of this document is to provide physical and technical data of the device, to explain device's behavior and how various conditions are indicated. Device preparation for the operation and its configuration instructions are included as well.

2.2 Acronyms

PC – Personal Computer;
GPRS – General Packet Radio Service;
GPS – Global Positioning System;
GSM – Global System for Mobile Communications;
GLONASS – Global Navigation Satellite System;
GNSS – Global Navigation Satellite System;
SMS – Short Message Service;
AC / DC – Alternating Current/Direct Current;
PCB – Printed Circuit Board;
LED – Light Emitting Diode;
IO – Inputs / Outputs;
2G – second generation of mobile telecommunications technology;
3G – third generation of mobile telecommunications technology;
UMTS – Universal Mobile Telecommunications System;
CAN – Controller Area Network.

2.3 Legal information

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2.4 Safety



All the associated (additional) equipment such as PC's, batteries, sensors etc., shall meet the requirements of standard EN60950-1.



Do not disassemble the terminal. If the enclosure of the terminal is damaged, or the insulation of wires is damaged, first of all disconnect power supply cables from power supply source.



All of the wireless data transferring equipment produces interference that may affect other devices, which are placed nearby.



The terminal can be installed or dismantled only by qualified personnel!



The terminal must be firmly fastened in the predefined location. Predefined location is described in the mounting instructions.



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The programming must be performed using a 2nd safety class PCs (with an autonomic power supply).



Make sure that the terminal is installed in a place, where it will not be subjected to harsh environmental conditions for extended time periods.



Caution! If an incorrect type of battery is used for replacement, there is a high explosion risk. Dispose used batteries according to the environmental requirements.



Any installation and/or handling during a lightning storm is prohibited.



For configuration use cables that were purchased from Ruptela. Ruptela is not responsible for any harm caused, while using wrong cables for the PC ↔ Terminal connection.



Attention! Do not connect the wires marked red (power supply) and black (chassis) to the wrong battery poles. Device has a reverse polarity protection, however if connected incorrectly, the device will not work



To disconnect the device from the power supply, you need to disconnect 12 PINs plug from the device or disconnect the wires from the vehicle's power supply.



This crossed-out wheelie bin symbol means that waste equipment should not be disposed of with your other household waste. The product must be taken to separate collection points at the product's end-of life.

This chapter contains procedures to help you safely operate the FM terminal. By following these requirements and recommendations, you will avoid dangerous situations. You must read these instructions carefully and follow them strictly before operating the device! The terminal is supplied from a car battery with these ratings: 12/24 V DC. The allowed voltage range from the battery is from 10 volts to 32 volts DC. Max. current for FM-Pro4 is 250 mA @ 12 V DC. Max. current for FM-Pro4 3G is 350 mA @ 12 V DC.

To avoid mechanical damage, it is advised to transport the FM terminal in an impact-proof package.

Before connecting wires of the 12 PIN cable to the vehicle, it is recommended to ensure that the cross-sectional area of wires mounting is at least 0.75 mm².

To correctly dismantle the terminal from the vehicle, first of all disconnect power supply wires (12 PIN connector). Only then other plugs or interfaces can be disconnected.

The terminal is intended to be installed in a restricted access location, which is not accessible for the operator.

2.5 References

This document is designed to work in a conjunction with other documents. Documentation is kept light, unnecessary information is omitted. Additional and extensive explanations can be found in the documentation referenced below:

- [FM-Pro4/Pro4 3G Datasheets](#) – contain technical data of the FM-Pro4/Pro4 3G device.
- [Quick start guide](#) – a quick guide for a better understanding of the device configuration process and functions.
- [Peripheral accessories](#) – instructions on how to use peripheral accessories together with the FM-Pro4/Pro4 3G device.
- [Website](#) – our documentation website that contains the most recent firmware, configurator and sample configuration files.



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- [Microsoft Framework](#) – this additional software is required in order to run our configurator.
- [VCOM drivers](#) – drivers required for device connection to PC.

All links are also provided in corresponding sections, where additional information might be needed.

Note

Ruptela documentation website address: doc.ruptela.lt

3 Device description

3.1 About

Ruptela's FM-Pro4/Pro4 3G is a 4th generation advanced, low power consumption but powerful tracking device. It acquires its position by a GPS/GLONASS signal and transfers data to a server via cellular 3G or GSM/GPRS network.

3G network support was not previously available for FM4 devices. This new feature in FM-Pro4 3G is the main advantage over the FM-Pro4 devices.

Some common FM-Pro4/Pro4 3G advantages over previous generation FM-Pro3 devices:

- Lower power consumption
- More powerful 1-wire interface
- USB power supply for configuration
- 2 x RS232 and 1 x RS485 ports work at the same time
- 2 SIM card slots (on demand, only for FM-Pro4)
- Gyroscope (on demand)



FM-Pro4



FM-Pro4 3G

3.2 Package contents

FM-Pro4/Pro4 3G device is supplied in a cardboard package. GPS/GLONASS antenna and IO cables are disconnected from device. Package contents:

- FM-Pro4/Pro4 3G device
- 12 PINs and 14 PINs cables
- GPS/GLONASS all-in-one antenna



Note
 Providing a SIM card is optional, according to your payment plan. The SIM card is necessary for connection to the GSM network. The SIM card can be obtained from your local GSM service provider. The SIM card can work with the terminal only when all SIM card security codes are disabled.

3.3 Physical characteristics

Properties	
Enclosure dimensions	111 x 75 x 25 mm
Indication	3 LEDs: Sat. status, GSM status, Periph. status
Housing	Plastic
External elements	GPS/GLONASS all-in-one antenna
Configuration interface	USB
Connectors	12 & 14 PINs

3.4 Technical characteristics

Power consumption @ 12V	FM-Pro4	FM-Pro4 3G
Idle mode, mA	53	67.5
Sending records, mA	78.5	102
Deep sleep mode, mA	6	6.5

Ambient temperature ratings, °C:	
Temperature range for device (without battery)	
Storage temperature, °C	-40 ~ +70
Operating temperature, °C	-35 ~ +70
² Temperature range for battery	
Charge, °C	0 ~ +45
Discharge, °C	-20 ~ +60
Storage, °C	-20 ~ +70

Electrical and internal elements	
Power supply range	10-32 V DC
Absolute maximum ratings	50 V @ 60 s
	72 V @ 0.1 s
Internal power supply	Li-Po 3.7 V, 1050 mA
Digital input threshold	4 V
Analogue input resolution	12 bit
GPS/GLONASS module	Ublox EVA-M8M
Channels	72
Sensitivity	-164 dBm
GPS/GLONASS antenna	External
Frequency	1575.42 ± 3 MHz
GSM modem	Quectel M95
Bands	850/900/1800/1900 MHz @ GSM
GSM antenna	Internal, Quad band
³ GSM/UMTS modem	Quectel UG96
Bands	800/850/900/1900/2100 MHz @ UMTS
	850/900/1800/1900 MHz @ GSM
GSM/UMTS antenna	Internal, Quad band

Protections	
Short circuit protection	
Reverse polarity protection	
Electrostatic discharge protection on USB	
Electrostatic discharge protection on 1-Wire	
Overcurrent protection on 1-Wire power	
⁴ ESD protection on SIM card slot	
² Charging protection	

¹ Firmware dependent; given values are valid when there are no peripheral devices attached. If battery is in charging mode, then power consumption in each mode will be higher within 170 mA.

² If temp is >45C, charging is disabled, if >60C battery is disconnected from the system at all.

³ Only for the FM-Pro4 3G device.

⁴ Not soldered in standard version. Can be ordered.

3.5 IO pin out

12 PIN connector

Pin no.	Pin	Wire color	Description
1	10-32 V	Red	Power supply 12/24 V (range: 10-32 V)
2	Chassis	Black	Ground connection
3	DIN1	Pink	Digital input, threshold 4 V
4	AIN1	Gray	Analogue input (range: 0-30 V)
5	DIN2	Blue	Digital input, threshold 4 V
6	AIN2	Green	Analogue input (range: 0-30 V)
7	DIN3	White	Digital input, threshold 4 V
8	DOUT1	Purple	Digital output open collector up to 32 V, 1 A
9	DIN4	Yellow	Digital input, threshold 4 V
10	DOUT2	Orange	Digital output open collector up to 32 V, 1 A
11	CAN2 L	Blue/Red	J1939 CAN interface low connection
12	CAN2 H	White/Red	J1939 CAN interface high connection

14 PIN connector

Pin no.	Pin	Wire color	Description
1	PortB-232 RX	Yellow	RS 232 port B receive signal
2	Chassis	Black	Ground connection
3	PortB-232 TX	Orange	RS 232 port B transit signal
4	1W. +5V	Red	1-Wire power supply +5 V, 200 mA
5	PortA-232 RX	Purple	RS 232 port A receive signal
6	1W. Data	Green/Yellow	1-Wire data channel
7	PortA-232 TX	Pink	RS 232 port A transit signal
8	CAN1 H	White	J1939 CAN interface high connection
9	L-Line	Green	J1939 CAN interface L line channel, diagnostics
10	CAN1 L	Blue	J1939 CAN interface low connection
11	K-Line	Brown	J1939 CAN interface K line channel, diagnostics
12	Chassis	Black	Ground connection
13	PortC-485 A	White/Red	RS 485 differential signaling line A
14	PortC-485 B	Yellow/Brown	RS 485 differential signaling line B

Note

Only one CAN line can work at the same time. Connect your hardware to one of the interfaces and configure it accordingly.

3.6 Interfaces and peripheral accessories

There are several peripheral accessories that can be connected to the FM-Pro4/Pro4 3G device. With peripherals you can get even more features and extended functionality. All available peripherals can be purchased from Ruptela. Please contact your manager for more details.

Note

Maximum 1-Wire interface power output is 200 mA @ 5 V.

FM-Pro4/Pro4 3G devices support RS232, RS485, 1-Wire and CAN interfaces. List of available peripherals devices that can be to them:

Available on 1-Wire:

- 4 × Temperature sensors DS18B20/DS18S20
- 1 × iButton DS1990, DS1971 with passive socket.
- 1 × 1-Wire RFID

Available on DOUTs:

- 1 × ECO-Drive panel (power supply from 1-Wire)
- 1 × Ignition lock (including ignition block upon GSM jamming detection)
- 1 × Buzzer/LED

Available on DINs:

- 1 x Panic button
- 1 x Door sensor

Available on AINs:

- 2 × Analogue fuel sensors

Available on RS232 ports A and/or B:

- 2 x LLS digital fuel sensors
- 2 x RFID readers
- 1 x TCO driver card reader
- 1 x Garmin (only on port B)
- 2 x Cameras
- Transparent channel
- 1 x Magnetic card reader
- 1 x Alcohol sensor
- 1 x Spreader

Available on RS485 port C:

- Up to 10 LLS fuel sensors
- Ultrasonic level sensor
- 1 x J1708 interface
- Transparent channel

Available on CAN interface:

- Vehicle CANbus (FMS) information reading
- DXP CAN
- HCV CAN (heavy commercial vehicles)
- Trailers
- MobilEye

You can find peripheral accessories installation instructions and documentation on our [documentation website](#).

3.7 Certification

FM-Pro4/Pro4 3G devices have passed quality tests and comply with following certifications:

- E-Mark
- CE 1304
- RoHS
- FCC part 15 (FM-Pro4 3G only)
- ANATEL: 02416-19-10736



3.8 LED status

The device has three LEDs with different blinking patterns that show the state of the device's communication.

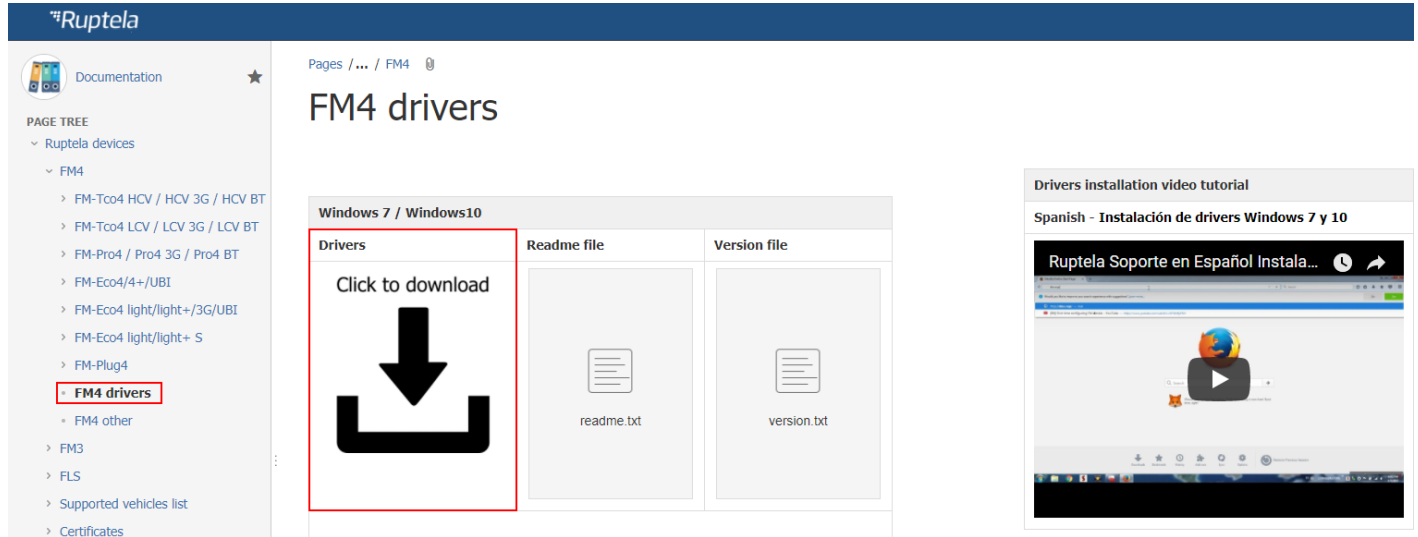
LED	Pattern	Description
GNSS	Once every second	Accurate signal
	Once every 0.4 seconds	No signal
GSM	Once every 4 seconds	Accurate signal
	Once every 0.2 seconds	No signal
	Always on	Link with the server is open
Peripheral	Always off	No devices connected
	Once every 5 seconds	One device connected
	Twice every 5 seconds	Two devices connected
	Three times every 5 seconds	Three devices connected
All	Once every 5 seconds	Sleep/deep sleep mode

4 Device configuration

4.1 Driver installation

Virtual COM port driver installation is mandatory, only then your PC will recognize the FM-Pro4/Pro4 3G device that was connected to the USB port. You can download newest drivers on our documentation website ([VCOM drivers](#)).

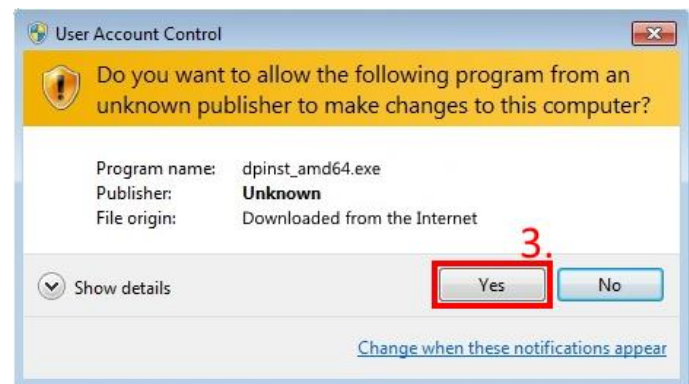
Choose the correct archive file with drivers for your OS version and download it to your PC.



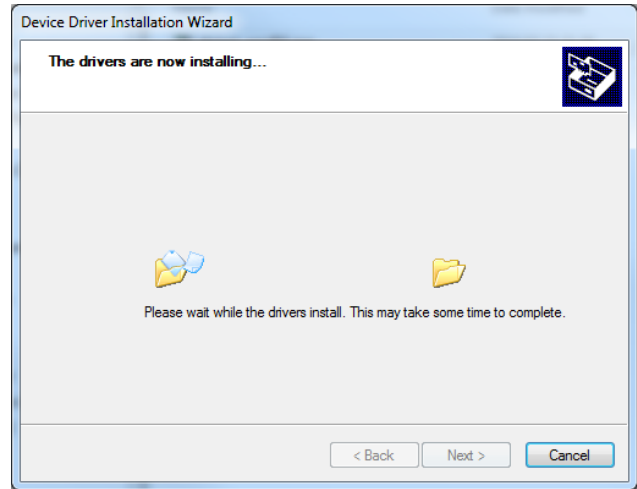
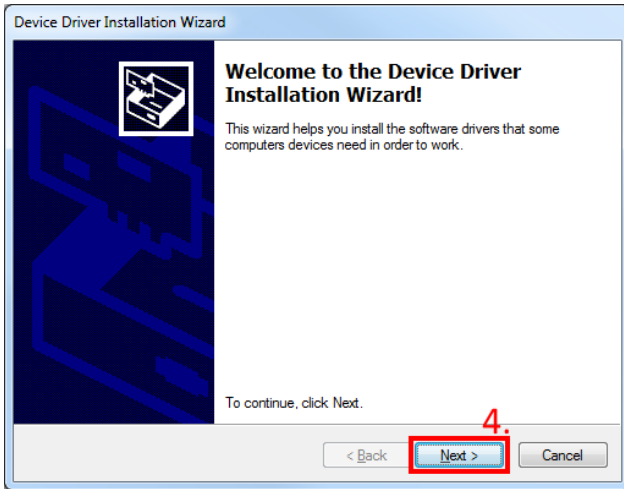
Installation procedure:

- Uninstall any previous Virtual COM port driver versions:
 - Start -> Settings -> Control Panel -> Add or remove programs (Windows 7);
 - Start -> Settings -> Apps -> Apps & features (Windows 10);
- Extract archive file "Win7.zip" or "Win8.zip" to a desired location on your PC.
 - If you are running a 32-bits OS version, launch the "dpinst_x86.exe" [1.]
 - If you are running a 64-bits OS version, launch the "dpinst_amd64.exe" [2.]

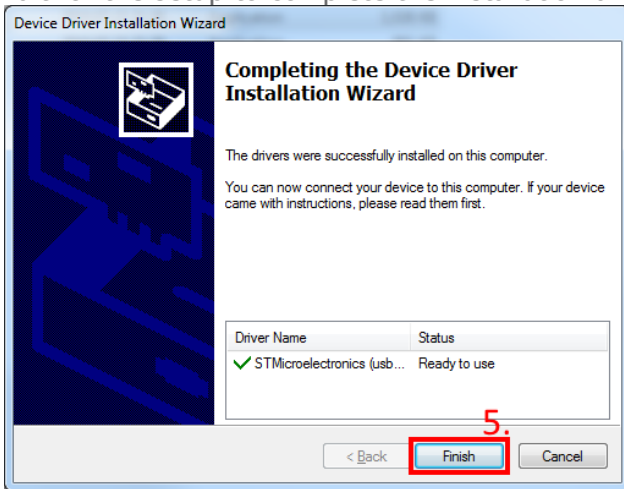
Windows 7 Users might get a Security Warning message. Click "Yes" [3.].



In the next window select "Next" [4.].



Wait for the setup to complete the installation and click "Finish" [5.].



The driver is now installed and ready to use.



4.2 Sample configuration

Please go to our documentation website and download [sample configuration](#) and the latest [configurator](#). Also you will need the latest version of [Microsoft Framework](#).

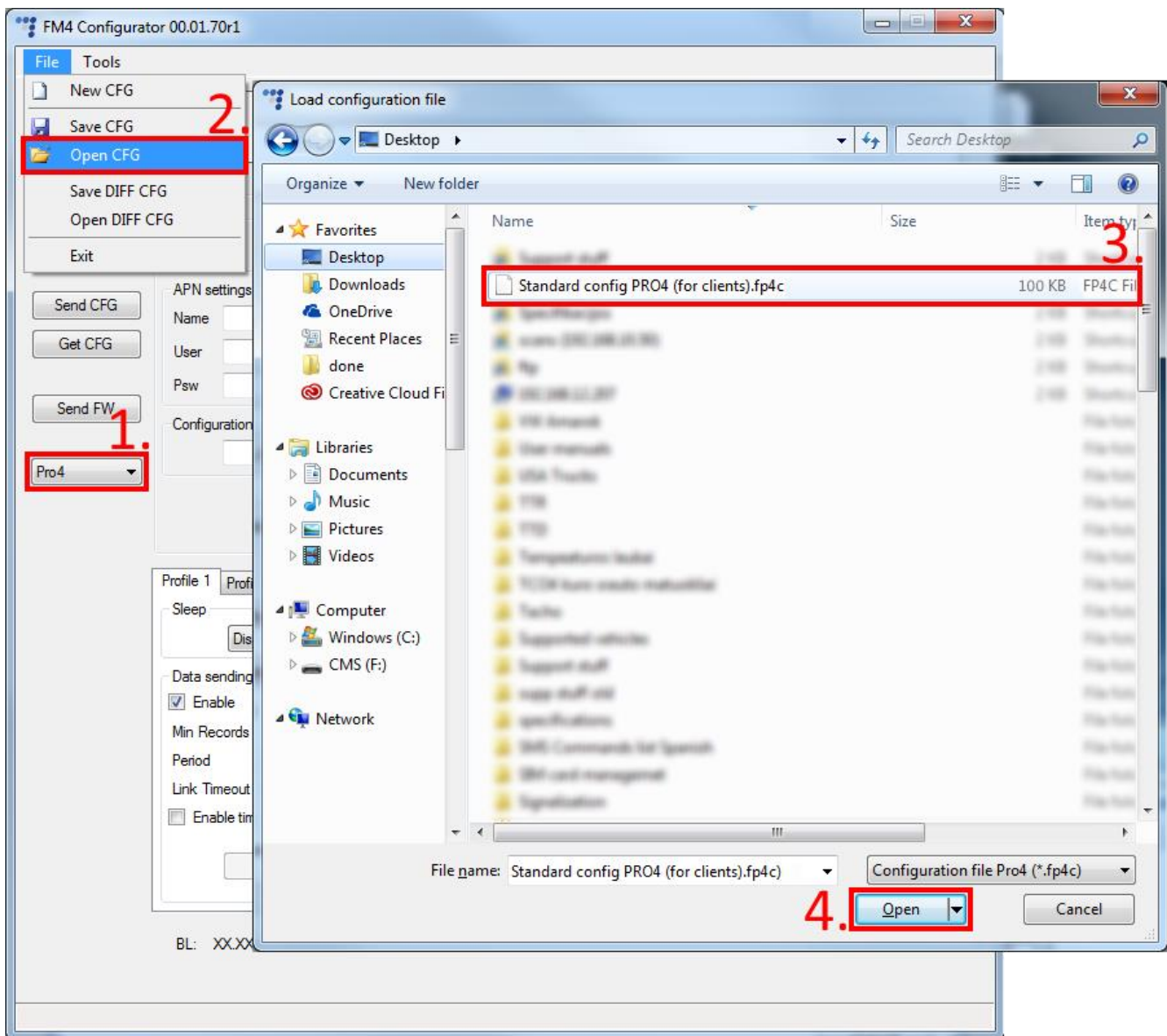
Operating system requirements:

- MS Windows 7/8/10

Example for FM-Pro4 / Pro4 3G:

Start the VCP.exe from configurator folder.

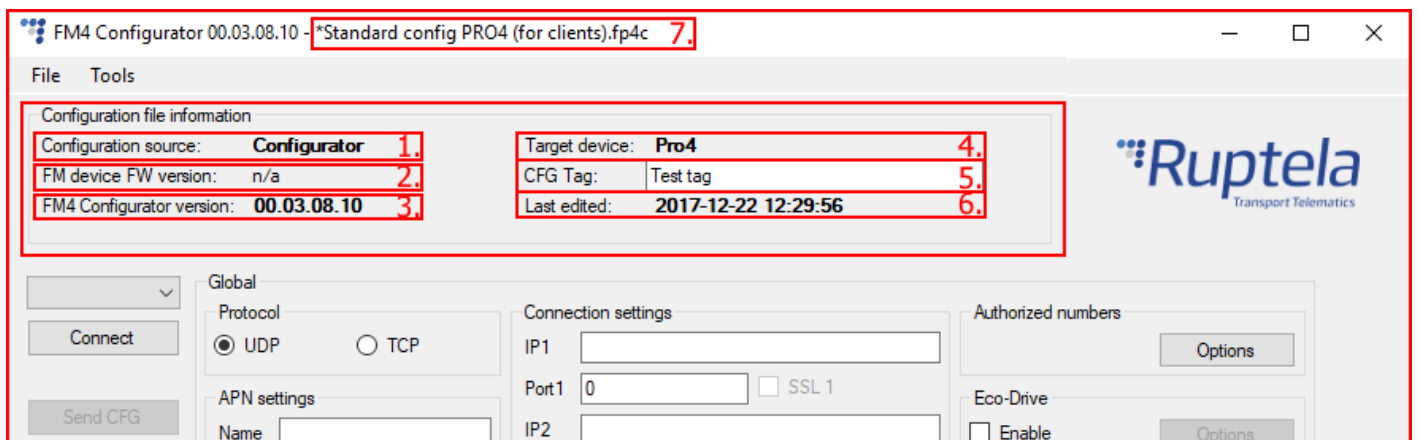
1. Select Pro4.
2. Click **File** → **Open CFG**.
3. In dialog window, browse the sample configuration file you downloaded from the documentation website.
4. Click **Open**.



Configuration information

Starting from configurator version 00.03.04.XX, the configurator will display additional information regarding the loaded configuration. The following information will be displayed at the top of the configurator once a configuration is loaded (if no configuration is loaded, the fields will be empty):

1. Configuration source – can be from “Configurator” or from “Device”.
 - Configurator – means that the configuration is loaded from the PC;
 - Device [Device_IMEI] – means that the configuration was received from the FM device;
2. FM device FW version – this will be displayed only if the configuration was received from the device;
3. FM4 configurator version – show the configurator version on which the currently loaded configuration was made;
4. Target device – display the FM device model for which this configuration was created or from which device it was downloaded;
5. CFG Tag – is simply additional information that the user can save with the configuration file. Maximum length is 32 symbols, only printable ASCII characters are allowed;
6. Last edited – display the date and time when the configuration was last edited. If the edit was from a PC, the time will be the same as the PC's local time. If the configuration was received from the device, and the device currently has no time from any source, the date and time will be shown as the beginning of this century (2000/01/01 00:00:00);
7. If any changes were made to the currently loaded configuration, a small “*” symbol will appear next to the name of the configuration.



Configuration additional steps

Sample parameters will be loaded. However you will need to enter other parameters on your own.

1. Enter IP (in the 255.255.255.255 format) or a Domain Name (not exceeding 40 characters) and PORT to which the device should send data.
2. Enter APN settings: APN name, User login and Password (if login and password is needed). If you choose to enable **Lock FM device to the SIM card** check-box you will be required to enter SIM card's PIN code every time you try to connect to the device via USB cable. As long as it is checked you will not be able to use different SIM cards with this device.
3. Select a COM port you connected the device to and click “Connect”. At this point the configuration is ready to be send to the device, so the device must be connected to the computer.
4. Click “Send CFG” button. The configuration will be uploaded to the device.

Note

APN name, login and password should be provided by your mobile network operator.

Now the device is configured to send data to the specific server. Sample IO parameters are enabled (loaded with configuration file). You can log in to your tracking platform to see whether the device is sending data.

4.3 Advanced configuration

The configuration tool is quite similar to the ones used for other 3rd generation devices. Overview of the configuration is described in sections.

The **File** menu gives you access to control configuration files. Choose *New/Save/Open CFG* to perform the corresponding action. CFG means full configuration file.

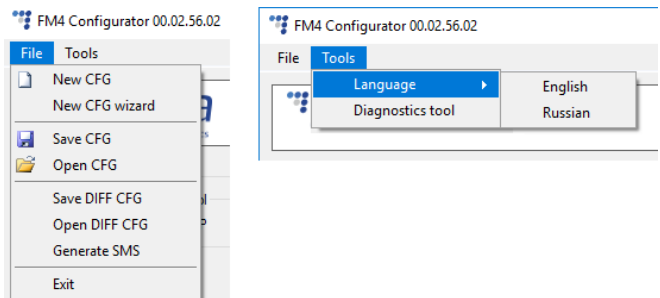
New CFG wizard – It helps users to go through all basic configuration steps.

Generate SMS – This tool allows the user to generate a SMS command to configure the FM device remotely. Working principle and general SMS command functionality is described in the "Device configuration via SMS" document at doc.ruptela.it

The **Tools** menu contains:

- Language selection options: English or Russian are available.
- Diagnostics tool.

Save/Open DIFF allows you to create a DIFF file. DIFF files are used to change only one or few certain parameters without a need to upload the full configuration to the device. It is useful, when updating over-the-air.



Attention

A DIFF file will save all made changes to a configuration. For example changing a number in the IP filed, or marking a checkbox, but, if a change was made, and afterwards reverted to the previous state (checkbox checked, and unchecked afterwards), this will not be marked as a "change made". DIFF will only record changes made to the initial configuration (a loaded pre-set configuration is considered an initial configuration). Particular attention must be taken, when creating a DIFF file, to avoid accidental changes to the configuration.

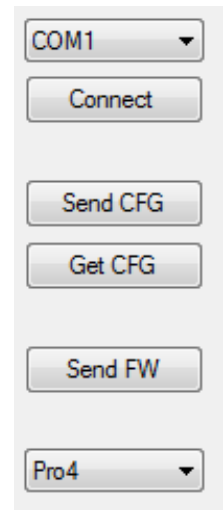
The control panel on the left hand side allows you to select and control the device.

Select the COM port that the device is connected to and click "Connect". At this point the FM4 configurator checks the compatibility between itself and firmware in the device. Every firmware version is released together with a recommended FM4 configurator. More information about different firmwares and recommended configurators for them can be found in firmware changelogs. After the compatibility check, three outcomes are possible:

1. The firmware and configurator versions are compatible. Go ahead and continue configuring the FM device.
2. The configurator is too old for the current firmware version. An error message will appear. The "Send CFG" and "Get CFG" buttons will be disabled. You will need to download a new version of the configurator, recommended for the firmware version.
3. The firmware is too old for the current configurator version. An error message will appear. The configurator will suggest to update the firmware automatically. To update the firmware, click "Yes". The firmware will be updated to the version supported by the configurator. This can be done without an internet connection. Click "No" to close the message without updating the firmware. If the firmware is not updated, the "Send CFG" and "Get CFG" buttons will be disabled. We highly recommend using the latest firmware and configurator.

The "Send CFG" and "Get CFG" buttons are used to send and receive the configuration file to/from the device. "Send FW" is used to send new firmware to your device manually.

In the drop-down list below you can select the model of the device. If you connected one to your PC, it will be displayed. Now *Pro4* should be displayed.



The image shows a vertical control panel with the following elements from top to bottom: a dropdown menu showing 'COM1', a 'Connect' button, a 'Send CFG' button, a 'Get CFG' button, a 'Send FW' button, and another dropdown menu showing 'Pro4'.

4.3.1 Global settings

The first part of the configuration tool is “Global” settings. Global include connection settings and other settings independent from the profile settings – global settings are the same for all profiles.

Connection settings – here you should enter server IP and port that the device should connect to. The IP can be entered in the numeric format: 255.255.255.255. You can also use a Domain name (not exceeding 40 characters). IP 2 is a backup IP address, which is used when the device is unable to connect to the first server. **SSL authentication** settings are also configured here, a full description is available here: [SSL authentication](#).

Note

Please have in mind that ports for TCP and UDP transfer protocols usually are different – please select the correct transfer protocol and enter the correct port.

- **Two servers** – checkbox changes the logic described above. It enables a two servers mode – the same data is repeatedly transmitted to another server with IP2, unless we get a timeout. IP1 is dedicated IP for server, from which we get the ACK's for our record packets sent. After we get the ACK from this IP, record data is considered as successfully transmitted to the server and it is removed from the memory.

In this mode data is sent to IP2 only when connection to the IP1 is established. Packet, which is sent to the IP1 server is also sent to the IP2 server.

Only records are going to be send to the IP2. Data packets such as Transparent Channel, Tachograph, SD card, Garmin will not be send to the IP2.

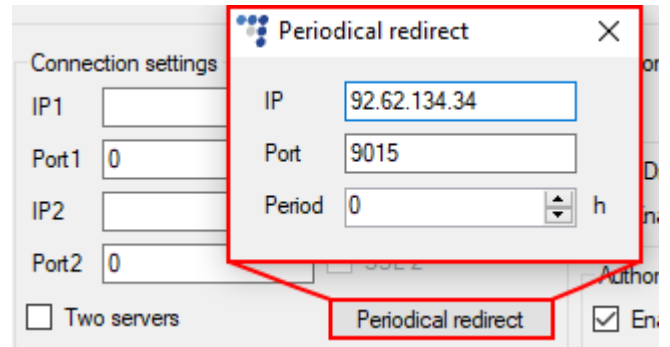
Unable to send data:

When unable to establish connection to IP1, device does not connect to the IP2 as well. When connected to IP1 and doing data transmission, but IP2 is unreachable – after receiving ACK from IP1 server, data is removed from memory, which can cause information loss in IP2 server.

Note

Two server mode doubles the amount of data that is being sent. Before using this functionality consider the cost which arises from the higher data traffic.

- **Periodical redirect** – clicking on this button will open the “Periodical redirect” window. This functionality is used to periodically redirect the FM device to a specified server to initiate automatic configuration or firmware updates when using 3rd party tracking software. The following settings can be changed:
 - **IP** – the IP address of the server. The default value is 92.62.134.34;
 - **Port** – the port of the server. **Note:** the redirection is done using the TCP protocol. The default value is 9015.
 - **Period** – how often the device should connect to the server. The period is measured in hours. The default value is 0 hours. The maximum value is 168 hours (1 week). If it is set to 0 hours, the functionality is disabled.



Once the period timer passes, the device checks the following conditions:

- If there are unsent records in device memory;
- If the GSM level is lower than 9;
- If the power supply voltage status is 0 (refer to the *version* SMS command);
- If the device is in a critical process.

If at least one condition is true, the device waits until no conditions are true. If none of the conditions are true, the device connects to the previously configured server. The device then initiates updates and closes the connection. After the connection to the server is closed, the period timer is reset to zero.

Protocol sections allows you to choose from two protocols. **UDP** protocol is less reliable than the **TCP**, but also uses less traffic. TCP uses more internet traffic, but it is more reliable. Choose one according to your needs.

Note

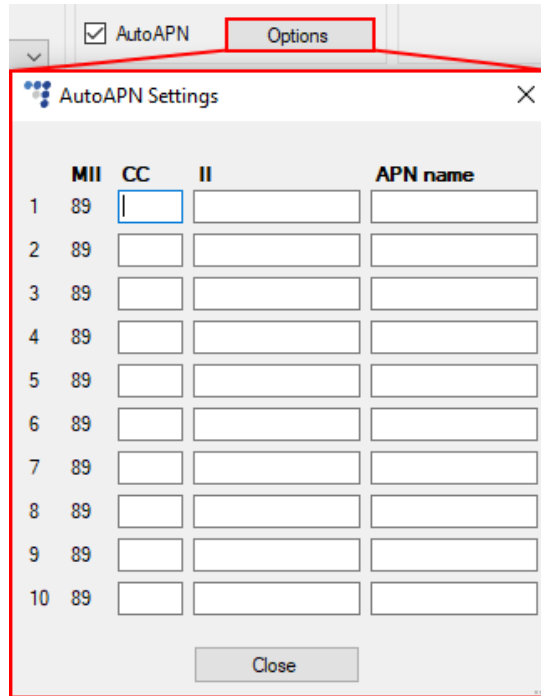
If the IP, port or APN fields are greyed out when the device is connected to the configurator, their values cannot be changed.

APN settings are needed for internet connection. These settings must be provided by your mobile network provider. Without APN settings, the device will not send any data.

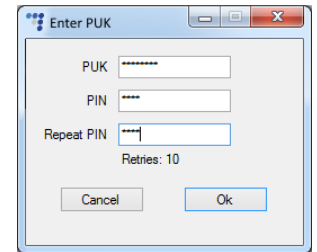
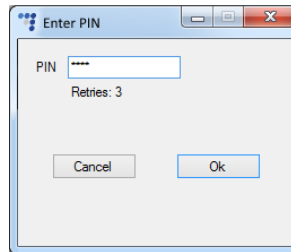
If you tick the **AutoAPN** checkbox, the APN settings will automatically be selected from a list of predefined APNs and the settings fields will be greyed out. The selection is made according to the SIM card ICCID. If no suitable APN is detected, the first APN in the list will be used. If there is no GPRS connectivity, the device will attempt to connect to the next APN in the list.

The list of predefined APNs can be edited by clicking the **Options** button. The list can contain up to 10 entries. Each entry contains the following settings:

- MII – major industry identifier, the value is always 89
- CC – country code (e.g. 370)
- II – issuer identifier
- APN name – the name of the APN



If you choose to enable the **Lock FM device to the SIM card** checkbox you will be required to enter SIM card's PIN code every time you try to connect to the device via USB cable. As long as it is checked you will not be able to use a different SIM cards with this device.



Note

If the "SIM status" checkbox is not enabled, the "Enter PIN" window will not appear when connecting to a FM device. This means you will not be able to access your device.

If the wrong PIN is typed in more than three times, the SIM card will be locked.

It can be returned to its original unlocked state by entering a PUK, provided by the service operator after verification. If the wrong PUK is entered ten times in a row, the device will become permanently blocked and unrecoverable, requiring a new SIM card. Once you enter the PUK code, you must set a new PIN.

The **SIM status** section at the bottom of the configuration tool displays SIM card related information. By default feature is disabled. Tick the checkbox to enable it.



A total of seven different statuses is available:

1. Ready – PIN code is known, or PIN code check is disabled. GSM/GPRS modem can operate normally.
2. Error – Represents a wide range of possible problems. Common reason would be old FW version, which does not support SIM commands.
3. Unknown – Communication between device and GSM/GPRS modem failed, SIM status is unknown.
4. PIN Request – SIM card requests a PIN code; FM device cannot provide it (code provided by the device is incorrect).
5. PUK Request - SIM card requests a PUK code.

6. Locked – This FM device is attached to a different SIM card.
7. Not inserted – SIM card is not inserted.

Configuration password allows to lock the configuration – without the password no one can change the device configuration via cable. However, over-the-air update ignores the configuration password.

Driver registration is used to authorize vehicle start, identify driver and account working hours. A full functionality description can be found at our documentation website, [Driver registration](#).

Send data without GPS fix – device cold-start often causes issues, because it is not sending data, therefore the user is unable to see parameter values until GPS fix is obtained. This functionality allows data sending even when there is no GPS fix. A full functionality description can be found in “Send data without GPS fix” document on our documentation [website](#).

When the device loses GPS fix, there is no way to determine its location. The GSM tracking feature can be used to obtain an approximate location in densely urbanized areas, where GNSS signal is not available. A full functionality description can be found in “Send data without GPS fix” document on our documentation [website](#).

GNSS allows to select positioning network – GPS, GLONASS or GPS+GLONASS. GPS+GLONASS by default (*recommended not to change this*).

Geofencing allow to use internal geozones, configured directly into device. Full description can be found on our documentation website, [Internal geozones](#).

Towing detection – with Towing detection driver can be informed, that his car is being towed. Information about such event is sent to the server, therefore driver might still have time to come back to his vehicle before it is taken away. A full functionality description can be found on our documentation [website](#).

Impact detection – when this feature is active, FM device monitors its acceleration in all directions and generates records, when acceleration exceeds configured limits. Clients can use this feature to get notifications to the server about irresponsible drivers, who hit sidewalks or other obstacles. A full functionality description can be found on our documentation [website](#).

The screenshot displays a configuration interface for a device, organized into several sections:

- Global:**
 - Protocol:** Radio buttons for UDP (selected) and TCP.
 - APN settings:** Input fields for Name, User, and Psw, and a checkbox for "Lock FM device to the SIM card".
 - Connection settings:** Input fields for IP1, Port1 (0), and IP2, Port2 (0). Includes checkboxes for "Two servers" and "SSL client authentication", and buttons for "Periodical redirect" and "SSL settings".
 - Authorized numbers:** An "Options" button.
 - Eco-Drive:** A checked "Enable" checkbox and an "Options" button.
 - Authorized IDs:** A checked "Enable" checkbox and an "Options" button.
 - Audio settings:** An "Options" button.
- Configuration Password:** An input field.
- GNSS:** A "GNSS selection" dropdown menu set to "GPS+GLONASS".
- Driver registration:** An "Options" button.
- Geofencing:** An "Options" button.
- Send data without GPS fix:** An "Options" button.
- Towing detection:** An "Options" button.
- Impact detection:** An "Options" button.
- Movement sensor sensitivity:** A slider control ranging from 1 (Min) to 10 (Max), with a blue arrow pointing to 8.

Authorized numbers

- Set a **Password** to restrict access to the SMS commands feature.
- **SMS Alert Number** – when a specific I/O parameter is triggered, the FM device will send an alert message to this number.
- **Call Number** – enter a number which will be called if a specific IO parameter is triggered. This functionality is described in the “Voice calls from IO events” document, available at doc.ruptela.it
- In the **Valid Numbers** table enter specific numbers that will be able to send commands to the device.

Note

The 3G model of the FM device supports an audio interface only in the latest **hardware** version! Older 3G FM devices with an older hardware version will not support voice calls to the FM device.

- If **Enable list for voice calls** is enabled, number entered in the list can make a phone call to the device.
- **Enable configuration over SMS** checkbox controls configuration over the SMS feature. A full functionality description can be found on our website.
- If **Reject all incoming calls** is enabled, the device rejects all incoming calls.
- If **Use ID in SMS commands** is enabled, an ID tag must be added to each SMS command. The same ID will be returned in SMS responses, showing to which command the device replied. More information is available in the [SMS commands list](#).

Note

If **Use ID in SMS commands** is enabled, SMS commands sent without an ID will not be processed.

Authorized numbers

Options

Numbers

Password

SMS Alert Number

00 -

Call Number

00 - Short code

Call duration, s 300

Valid Numbers

1	00 -
10	00 -

Enable list for voice calls

Enable configuration over SMS

Reject all incoming calls

Use ID in SMS commands

Close

ECO Driving options are used to choose sensitivity for the ECO Drive functionality. It helps to rate drivers according to their safety or according to driver's behaviour. Full functionality description can be found on our documentation website, [ECO Drive](#).

Authorized ID's allows you to fill in a list of authorized IDs who can start engine when ignition blocking is used. More information about this functionality is available on our documentation website, [FM-Eco4, Pro4, Tco4 + Driver registration](#).

Audio settings allow the user to adjust the following settings:

- Audio output level;
- Microphone gain level;
- Ringtone On/Off.

Movement sensor sensitivity allows you to configure movement sensor according to your needs. If you slide the bar towards *Max*, the sensor will detect even very slight movements. If you slide it to *Min*, then only stronger movements will be detected.

Global

Protocol
 UDP TCP

APN settings
 Name
 User
 Psw
 Lock FM device to the SIM card

Connection settings
 IP1
 Port1 SSL 1
 IP2
 Port2 SSL 2
 Two servers
 SSL client authentication

Configuration Password

GNSS
 GNSS selection:

Driver registration

Geofencing

Send data without GPS fix

Towing detection

Impact detection

Authorized numbers

Eco-Drive
 Enable

Authorized IDs
 Enable

Audio settings

Movement sensor sensitivity

 1 2 3 4 5 6 7 8 9 10
 Min Max

Send identification string forces the FM device to send an identification packet to the server. After that the device waits for the ACK packet from the server. Once the device receives this packet, it begins data transfer. The identification string can be *Static* or *Dynamic*. If *Dynamic* is selected, the contents of the identification packet can be modified by clicking the **Customize** button.

Note

If the identification string feature is enabled, you cannot use transparent channel and vice versa.

For more information about this functionality, go to our documentation website and look for the "[Transparent channel and Identification string](#)" document.

Identification string

Profile 1 Profile 2 Profile 3 Profile 4

4.3.2 Profile settings

The second part of the configuration tool is for profile settings. This section also contains explanations for other features that need extensive configuration. Functionalities descriptions are available.

Each profile is a set of settings for specific circumstances (e.g. one profile can be used when the vehicle is operated in the native country and a different one can be used when it is abroad).

The FM device will switch to a different profile if one of the following conditions is met:

- An IO parameter with an active **Switch to** setting is triggered (see IO settings);
- No suitable operators are found in the operator list in the current profile (see Operator list).

A red notification message will be displayed if:

- Any IO parameter has an active **Switch to** setting;
- Any operator is entered in the operator list;
- Any operator is entered in the blacklist.

For IO parameters and the operator list, the message will also display which profile(s) contain the switching conditions.

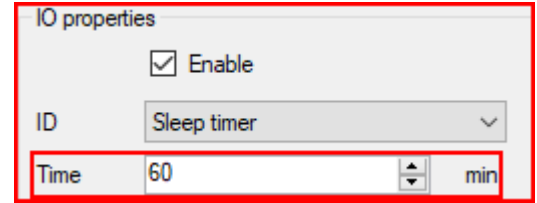
Sleep can be *Disabled* or set to *Sleep* or *Deep sleep*. Sleep extends internal battery life by turning off GPS/GSM modems. Deep sleep disables advanced peripherals (1-Wire, CAN1, CAN2, Serial Ports, K-Line). When *Sleep*, *Deep sleep* or *Custom* is selected, it is possible to modify the sleep timeout. Once this time limit is reached, the device will first check if there are any unsent records, if there are no records pending, the device will switch to the configured sleep mode. If there are records pending, the timeout will be twice as long, but it will activate the selected sleep mode non regarding the records in the buffer. By default, the timeout is set to 600 seconds.

- If engine detection is set to *Always on* – device will not go to sleep;
- If DIN state is High (Value = 1) - device will not go to sleep or deep sleep mode;
- Device cannot go to sleep, if Garmin is connected to it and switched on;
- Any IO events (except those related to switched off peripherals, according to sleep configuration) that are set to generate records on *High* priority will wake up the device.

Conditions for device wake up from sleep mode:

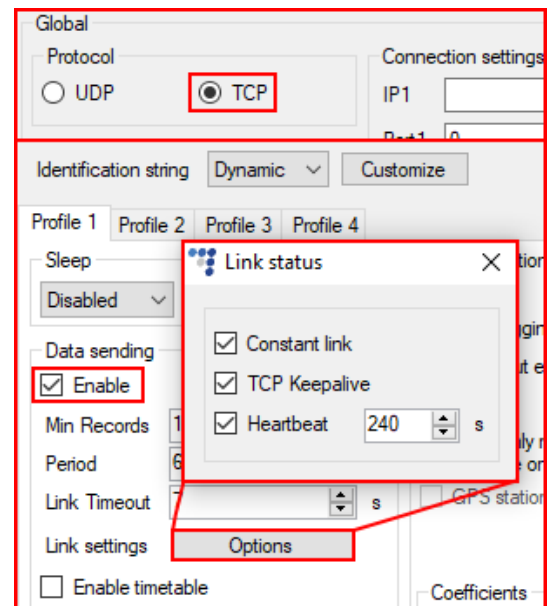
- A High priority event is triggered;
- Configured engine state changes to "ON";
- Sleep timer IO configured time is reached.

When *Custom* is selected, you can choose, which functionalities should work during device sleep and which functionalities should be disabled. Like previously, it is possible to set a time limit. Once this time limit is reached, the device will switch to Custom sleep mode. Full functionality description can be found on our documentation [website](#).



Data sending settings you can configure the data sending frequency and conditions.

- The **Enable** check box must be enabled.
 - **Min. records** – Minimum number of records required to establish a connection to the server. If the device detects less records than entered value, link to the server will not be opened.
 - **Period** – sets how often the device will check for required number of records.
 - **Link timeout** – this value indicates how long the device should wait before closing the link, after this link was successfully established with the server and all the records had been sent. The default value is 7 seconds, it is recommended not to change it.
- **Link settings** contain the following settings:
 - **Constant link** check box forces the FM device to check server link state and keep it "alive" all the time. If server or network closes the link, the device automatically reopens it but does not send any packets.
 - **TCP Keep alive** check box if enabled will send "keep alive packets" every minute if there is no data being sent. Therefore, the device is always accessible via GPRS. **(requires the use of TCP protocol)**
 - **Heartbeat** – is a special function that sends a heartbeat packet – GPRS command 16/116 after the set time period has passed **since the last packet sent**. Which means if the device is constantly sending packets, the heartbeat packet will not be sent. As the name explains, this function is used to keep an open socket on the server side if no other packets are sent.



Notes

If the constant TCP link functionality is enabled, the device ignores the link timeout parameter for the main connection and uses it only for emergency connections.

The constant TCP link and Heartbeat functionalities do not work with the second server if **Two Servers** mode is used.

- **Timetable** allows you to select particular days and hours for the data to be sent.

Data collection must be enabled to collect the information.

- **Time without engine** means how often records should be made, when the engine is off.
- The **Engine** drop box allows you to choose how the device will pick up the ignition (consider that the engine is on).
 - *Always on* – No ignition pick up, engine considered always to be on.
 - *Ignition (DIN4)* – Digital input 4 is default DIN used for ignition pick up.
 - *MovSensor* – Detect movement of the vehicle and consider engine to be on.
 - *Custom* – Custom Ignition functionality enables user to select more than one condition to detect engine ignition. Full functionality description can be found on our documentation [website](#).
- **Send only record header if triggered by time, distance or course** allows sending only record headers if the records are triggered by time, distance or course (angle change), in order to reduce data consumption. Record headers contain only basic time, position and speed data.
- **GPS navigation filtering** is used to eliminate inaccurate GPS coordinates. The functionality can be modified by clicking the Customize button. A full functionality description can be found on our documentation [website](#).
- **Coefficients** are used to collect records in addition to the engine on/off parameters. They help to get a more accurate route of the vehicle. A record will be made when:
 - **Distance** that was set - has been achieved.
 - **Time with engine** has passed.
 - **Radial** turn of degrees that was entered - has been detected.

Note

Keep in mind that FM device is not designed to have a perfectly accurate time tracking function. Due to various reasons minimal deviations are possible. Over prolonged time periods these small deviations might add up and produce time tracking inaccuracies. Few examples:

Device is configured to track one event for 1h. However actual event tracking might last for 1h ± Error (i.e. 5 seconds).

Device is configured to gather records every second. Depending on the device's state, record gathering time might deviate and last longer (i.e. 2, 3 or even 5 seconds).

The screenshot shows the configuration interface for Profile 1. The 'Data collection' section is highlighted with a red box. It includes the following settings:

- Data collection:**
 - Enable
 - SD card logging interval: 0 s
 - Time without engine: 60 s
 - Engine: Always on
 - Send only record header if triggered by time, distance or course
 - GPS navigation filtering: Customize
- Coefficients:**
 - Distance: 1000 m
 - Time with engine: 60 s
 - Radial: 60 deg

Other visible settings include:

- Sleep:** Disabled after 600 sec
- Data sending:**
 - Enable
 - Min Records: 1
 - Period: 60 s
 - Link Timeout: 7 s
 - Link settings: Options
 - Enable timetable
 - Timetable
- 2G - 3G:** Auto
- Operator list:** Options
- IO events:** Options

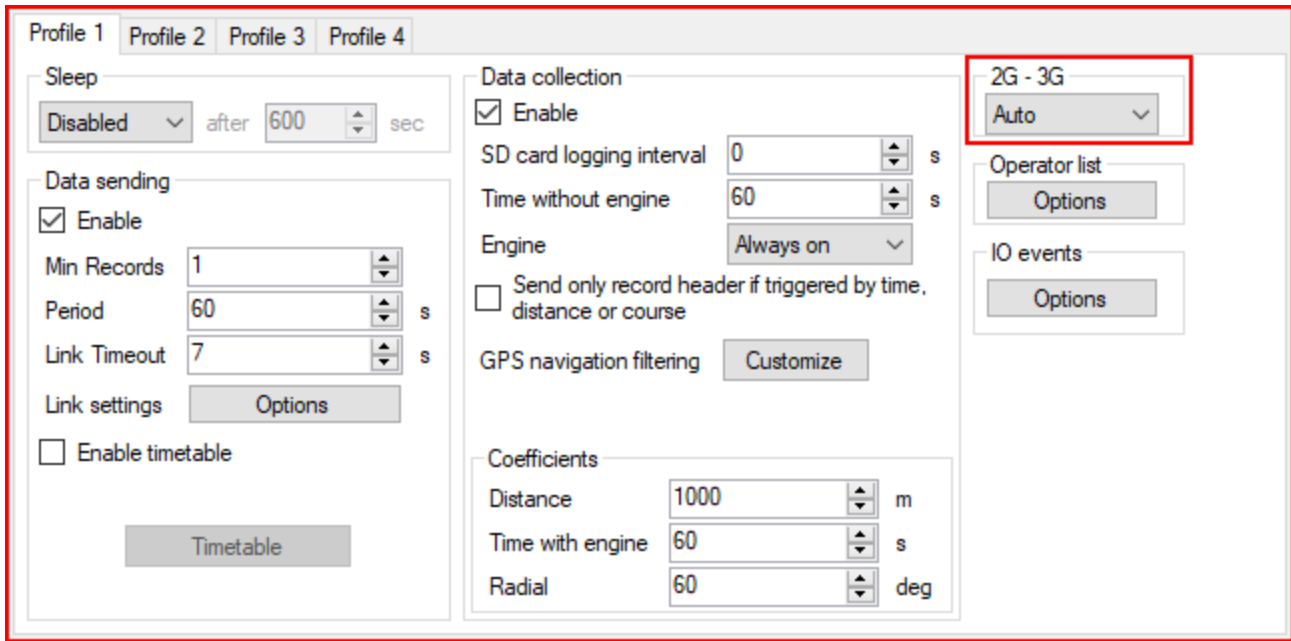
The **2G – 3G** section allows to set device operation mode either to 2G or to 3G. This feature is supported in FM4 devices that have a UG96 GSM modem. Three different operation modes can be set:

- *Auto* – the default option. FM device uses 3G when it is available. If for some reason 3G is unavailable or it becomes unavailable during operation, the device automatically switches to GSM/GPRS (2G mode). Once 3G is available again, it will switch back to 3G mode automatically.
- *GSM only* – the device operates only in 2G mode.
- *UMTS only* – the device operates only in 3G mode.

Note

FM-Pro4 devices with hardware versions that do not have UG96 modem operate only in 2G mode. For these devices "Auto", "GSM only" and "UMTS only" options have no effect.

Almost all functionalities that are available in FM-Pro4 devices are also available in FM-Pro4 3G. Among previously mentioned exceptions, this device also does not support modem firmware update over the air.



4.3.2.1 Operator list

Clicking the **Options** button in the **Operator list** section will open the **Operator list** settings. Here you can configure operator acquisition settings.

GPRS Attempt – how many times the device will try to connect to the operator’s GPRS before trying a different operator.

GPRS data counter – how many bytes of data the device should send before performing another operator search.

Temporary blacklist – temporal ban period in seconds. Sometimes, when the FM device connects to an operator with unavailable GPRS, the device is connected, but cannot transmit any data to the server. In such cases the temporary blacklist is used. The operator with unavailable GPRS is put into the temporary blacklist, which prevents the FM device from connecting to this operator during the next operator search.

In some cases, the device connects to the operator and successfully obtains GSM and GPRS signals but records still do not reach the server. The device may work around the faulty network (i.e. when network connection is lost) by putting this operator into the temporary blacklist. 2nd level temporary blacklist logic is used in this case. Network verification is done as follows:

1. The device performs server pinging if there is no response (no ACK) from the server and if the connection to server is not available.
2. It will make up to 3 separate pinging attempts. If any of these attempts are successful, the network will be verified. In an ideal case, the server responds after the first attempt, the network is verified, and no more pinging operations are needed.
3. If the server fails to respond to all 3 attempts, the device will switch to another operator and put the current operator into the temporary blacklist.

Note

This functionality might be compatible and might be supported with 3G modems used in Ruptela FM devices.

Key points about the temporary blacklist:

- The ban period is configurable. When all operators get into the blacklist, the blacklist is cleared.
- Banned means that the device was unable to connect to the operator or the server failed to respond to 3 consecutive ping requests.
- The blacklist is cleared after device reset or power off.

Enable priority in list – search for operators according to their number in list. If it is not selected, the device will search for a random operator.

Profile tab – the operators used in the current profile are entered here. If an operator that is in the list was not found, the device will search for another operator in the list. If no operators were found, the device will switch to the next available profile.

Blacklist – the operators entered in the blacklist will be ignored during operator search.

Note

A single blacklist is used for all profiles, but each profile has a different operator list.

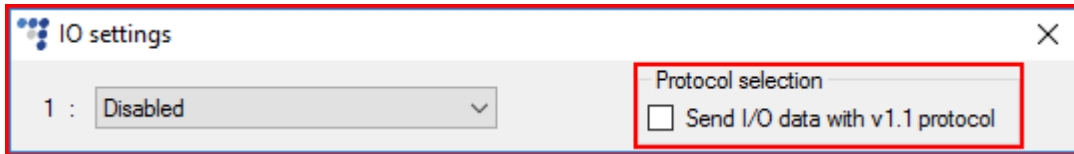
Clicking the **Clear All** button will clear all operators from the current profile operator list. Clicking the **Clear Blacklist** button will clear all operators from the blacklist.

The screenshot displays the configuration interface for a device. A dialog box titled "Operator list" is open, showing settings for GPRS Attempt (2), GPRS data counter (1000), and Temporary blacklist (0). The dialog also includes checkboxes for "Enable priority in list" and "Clear All", and a "Clear Blacklist" button. Below these are tabs for "1st Profile" and "Blacklist", with a table listing operators 1 through 10. The "Options" button for the "Operator list" is highlighted with a red box. The background interface shows various settings for profiles, including sleep, data sending, data collection, and coefficients.

1st Profile	Blacklist
▶ 1	Operator No
2	
3	
4	
5	
6	
7	
8	
9	
10	

4.3.3 IO settings

IO events "Options" buttons opens up a new "IO settings" window, here you can enable or disable IO parameters that will be sent to a server. The setting the user should configure, is the protocol selection. **Protocol selection** section has a checkbox, where you can choose to "Send I/O data with v1.1 protocol".

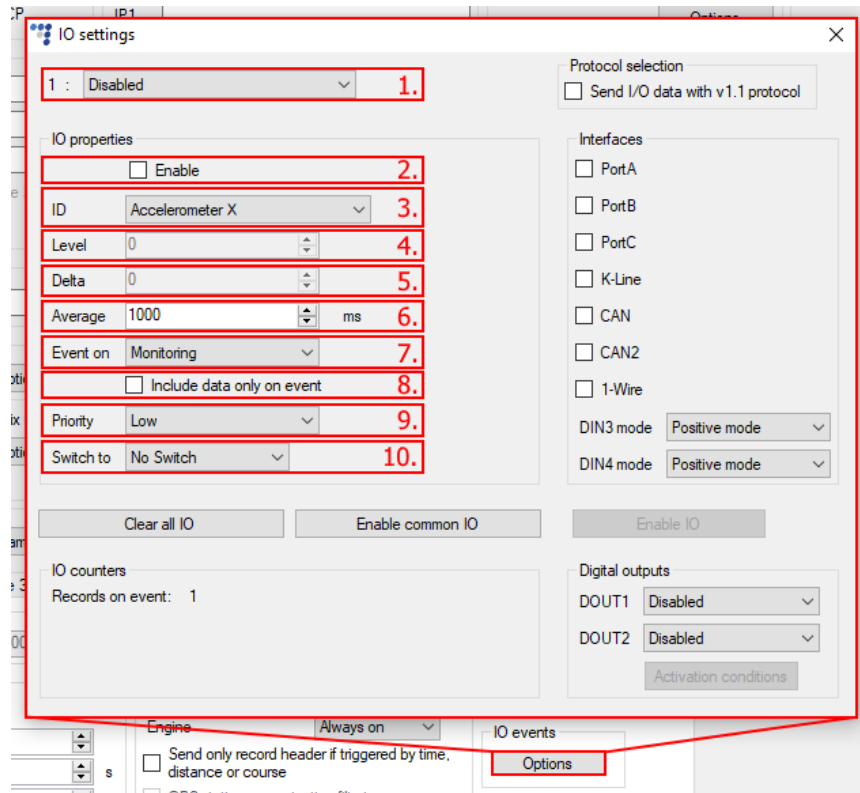


Note

A significant part of the IO parameters require that the protocol v1.1 is enabled! Without it enabled, these parameters will not be displayed in the ID list. Enabling the protocol will delete all unsent records from the device.

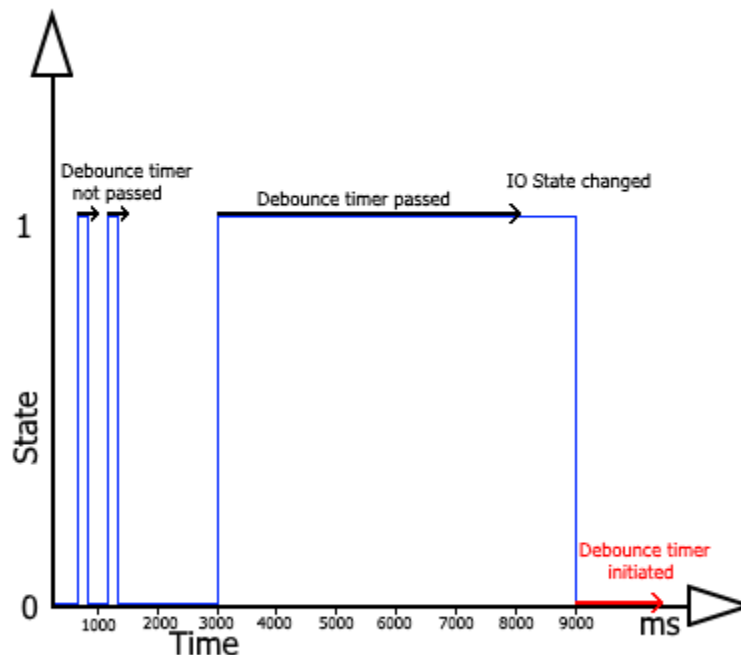
After the user decided on the protocol settings in accordance with his needs, he can move on to the IO parameters. There are several ways to enable IO parameters, the first way described is the fully manual way, where the user enables and configures each IO by hand:

1. You have 80 slots for parameters. Select a slot that you want to enable.
2. In the **IO properties** section tick the **Enable** check box, otherwise the slot will remain empty.
3. **ID** contains the parameter list. Choose a parameter you want to enable for the selected slot. One parameter can be enabled only one time.
4. **Level** is used with hysteresis mode, *see 7.c below for more details.*
5. **Delta** is used with hysteresis mode, *see 7.c below for more details.*
6. **Average**. Some parameter`s values change rapidly and do not correspond any valuable information. Averaging values for some period of time gives a more usable value of the parameter (e.g. fuel level often oscillates. Averaging gives you an approximated value that correspond to the real fuel level in the tank).
7. **Event on** – describes how the parameter will be measured and sent:
 - a. "Monitoring" – The parameter value is always monitored and sent with every record.
 - b. "Change" – when the value changes, a record will be made regarding this change. However, the parameter is monitored and sent to the server with every record.
 - c. "Hysteresis" – The record is generated because of the specified change in the parameter value. E.g. parameter is a "Power supply voltage". Level sets a point of reference, in this case 12700 mV. Delta is a variation in the value, e.g. 1000 mV. The record will be generated (because of the parameter value change), when a Power supply voltage drops to < 11700 mV and/or > 13700 mV. You can select the condition "on rising" or "on falling".
8. Select **Include data only on event** to get a parameter value only when the condition (set in step 7) is met. In other cases the parameter value will not be included in the records.
9. If **Priority** is set to "High", the record will be sent immediately, disregarding data sending settings. If it is "Low", the device will wait for suitable conditions to open a link to server.
10. Upon an event of a value change in some parameter you can configure the device to **Switch to** the other profile.

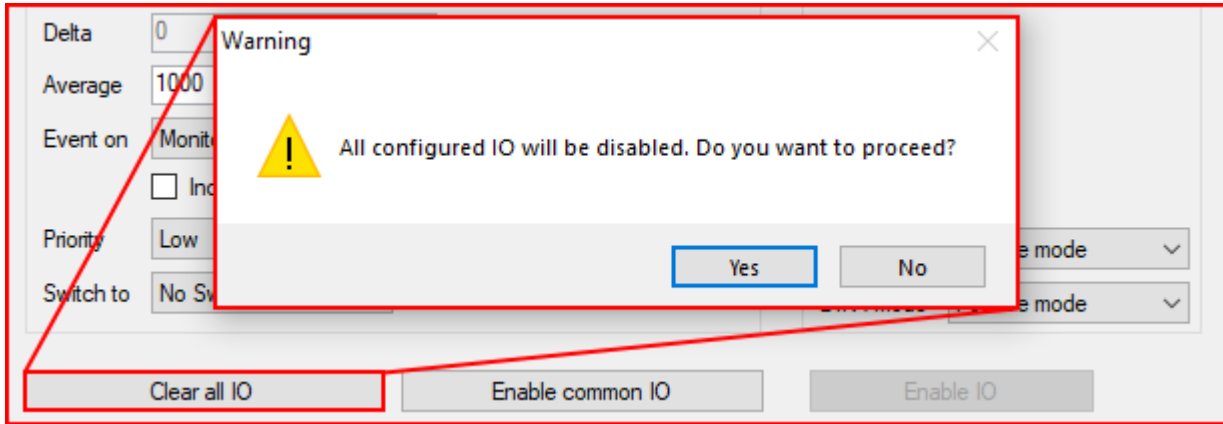


Note

Some IOs will have a "Debounce" setting instead of the "Average" setting. Debounce defines for how long the device must receive a changed state of an IO, before it registers the changed state. For example, the DIN state changed from 0 to 1 and Debounce is set to 5000ms, so the signal from the DIN must remain constant for the period of 5000ms to actually change the state of the IO from 0 to 1.



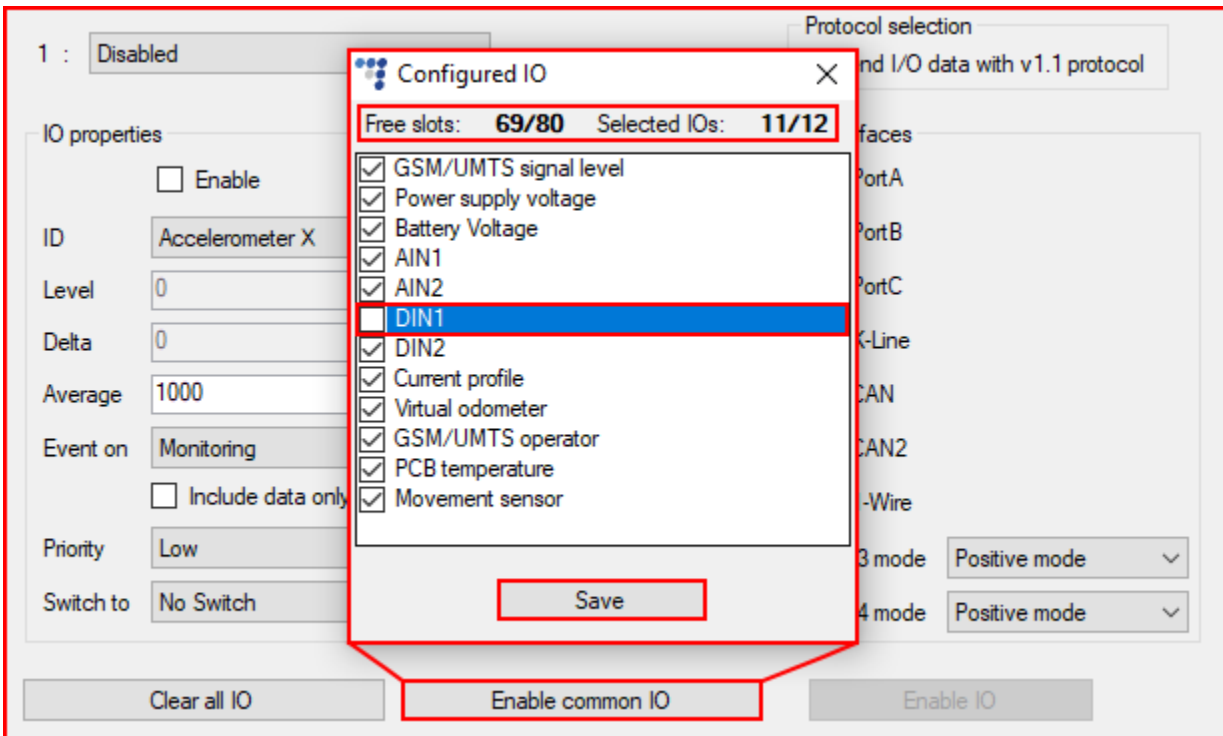
If IOs were configured incorrectly, or the user simply decides to re-do the configuration, he can use the "Clear all IO" button, which disables all the enabled IOs along with their configuration in the selected profile.



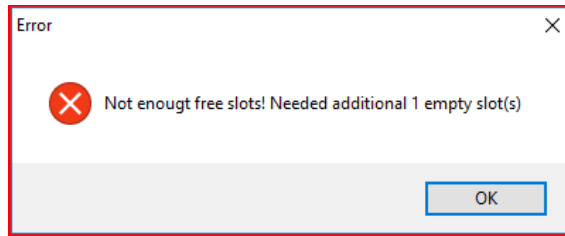
The next method describes how to automatically enable and configure commonly used IOs. To do this, the user must simply click the "Enable common IO" button. This will open a window with a list of IO parameters that will be enabled along with additional information, such as:

- Free IO slots remaining after the selected IOs are enabled;
- Amount of IO parameters selected.

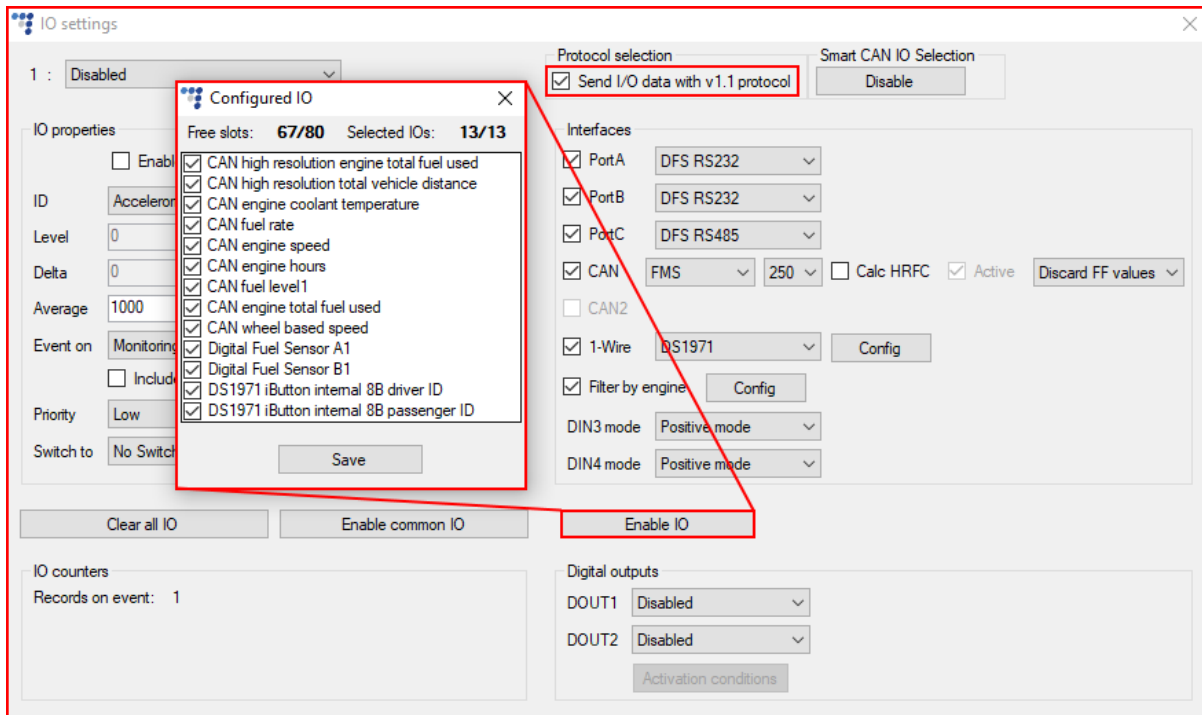
The user can also choose, which of the IO parameters to enable, this can be done by unchecking the checkbox before the IO parameter name. To enable the selected parameters, the user must click "Save".



If there are not enough slots to enable the selected IO parameters, an error window will appear.



Lastly, the “Enable IO” button enables IOs for the selected interfaces. **This button is available only if the “Protocol v1.1” is enabled!**



4.3.3.1 SMS Alerts and Custom SMS Alerts

Some of the enabled IO parameters after the main configuration will have an option to enable SMS alert. SMS alerts will be sent to the previously configured number in section 4.3.1 “Global settings”. This functionality is available only for the IO parameters described further on. Additionally to sending a SMS alert, the user can customize the SMS message. The list of IO parameters and their mandatory configuration is provided further on:

- DIN1 – Event on “Change”, custom SMS alert on DIN status High & Low;
- DIN2 – Event on “Change”, custom SMS alert on DIN status High & Low;
- DIN3 – Event on “Change”, custom SMS alert on DIN status High & Low;
- Ignition (DIN4) – Event on “Change”, custom SMS alert on DIN status High & Low;
- Power supply voltage – Event on “Hysteresis” on Falling or on Both;
- GPS speed – Event on “Hysteresis” on Rising or on Both.

Examples for the custom SMS fields are shown below:

IO properties

Enable Make a Call

ID: DIN1

Level: 0

Delta: 0

Debounce: 1000 ms

Event on: Change

Include data only on event

Priority: Low

Switch to: No Switch

SMS Alert

SMS alert text:

Event on high:

Event on low:

IO properties

Enable

ID: GPS speed

Level: 0

Delta: 0

Average: 1000 ms

Event on: Hysteresis

On Both

On Rising

On Falling

Include data only on event

Priority: Low

Switch to: No Switch

SMS Alert

SMS alert text:

IO properties

Enable

ID: Power supply voltage

Level: 0

Delta: 0

Average: 1000 ms

Event on: Hysteresis

On Both

On Rising

On Falling

Include data only on event

Priority: Low

Switch to: No Switch

SMS Alert

SMS alert text:

Standard rules for SMS alerts apply, described in "SMS command list" available at doc.ruptela.lt section 1.2.2 "SMS alerts with date & time". The maximum custom SMS text length is 50 symbols.

Note

Only GSM 03.38 symbols can be used in the custom SMS text.

4.3.3.2 Interfaces

Interfaces section gives ability to enable or disable all of the device's interfaces (described in 3.6 paragraph).

IO properties

Enable

ID: Accelerometer X

Level: 0

Interfaces

PortA

PortB

PortC

- **Port A** – RS232 PortA.
- **Port B** – RS232 PortB.
- **Port C** – RS485 PortC.

More information and connection instructions available on our documentation [website](#).

Bellow you will find checkboxes for the CAN and CAN2 interfaces.

CAN – if you select the 1st CAN interface checkbox, then a drop-down list appears, where you can select one of the following:

- *FMS* - for vehicle CANbus (FMS) information reading.
- *DXP CAN* – DXP electric vehicle information reading.
- *HCV* - for HCV CAN (heavy commercial vehicles) information reading.
- *MobilEye* – for communication with MobilEye device.
- *Trailers* – reading trailer CAN parameters from the WABCO system.

Delta: 0 ms

Average: 1000 ms

Event on: Monitoring

Include data only on event

CAN

CAN2

1-Wire

Filter by:

FMS

FMS

DXP CAN

HCV

MobilEye

Trailers

250

Calc HRFC

Active

Discard FF values

CAN2 – 2nd CAN interface checkbox has all the same options as CAN interface described above.

Note

Only one CAN line work at the same time. Connect your hardware to one of the interfaces and configure it accordingly.

Additional fields can be used in conjunction with CAN interfaces. This depends on interface configuration.

Smart CAN IO selection

“Smart CAN IO Select” functionality allows to add CAN IO parameters only when *FMS*, *HCV* or *DXP CAN* mode is enabled on the CAN interface. When other modes are set, CAN IO parameters are hidden. By default Smart CAN IO Selection is always on.

First we will describe these CAN modes. After that, there will be a section explaining how to turn Smart CAN IO Selection off and why it could be useful.

Something to consider, when Smart CAN IO Selection turned on:

Enabling/disabling CAN interface might cause some issues. Let’s say Smart CAN IO Selection is on. One of the CAN interfaces is enabled and *FMS* or *HCV* mode is selected in the drop-down menu. Some CAN parameters (*CAN engine speed*, *CAN wheel based speed etc.*) are added to the IO list. If you decide to disable this CAN interface, some of the CAN IO parameters will be disabled as well. You will be warned about this with a new pop up window.

Similarly, if you change CAN *FMS*, *HCV* or *DXP CAN* mode to something else, the CAN IO parameters will be disabled.

CAN HCV:

Autobaud – If this checkbox is enabled, device will automatically determine a correct baud rate that should be used, while receiving data from vehicle’s onboard computer.

Active – If this checkbox is enabled, device will do both, receive and send data to the vehicle’s onboard computer.

Calc HRFC – enables fuel consumption recalculation from fuel rate for HCV CANbus mode. Recalculation works only when high resolution fuel consumption data from CANbus is not available.

FMS data filters drop-down menu. It is used to set a HCV data filter – this function is described in the next section “**CAN FMS**”.

The screenshot shows a configuration window for a CAN interface. On the left, there are several settings: 'Average' set to 1000 ms, 'Event on' set to Monitoring, 'Include data only on event' unchecked, 'Priority' set to Low, and 'Switch to' set to No Switch. On the right, there are checkboxes for 'CAN', 'CAN2', '1-Wire', and 'Filter by engine'. The 'CAN2' checkbox is checked, and its dropdown menu is set to 'HCV'. Next to it, 'Calc HRFC' is checked, and 'Autobaud' and 'Active' are unchecked. A 'Discard FF values' dropdown is also present. Below these, there is a 'Config' button and a 'Truck' dropdown menu set to '?', with 'Truck2' and 'LCV Autoselect' also visible.

HCV Group selection drop-down list.

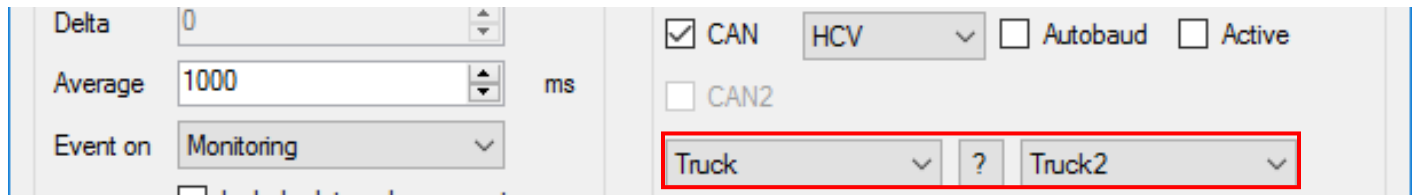
HCV Sub group selection drop-down list.

? – HCV selection by vehicle brand, model and year.

Something to consider, when Smart CAN IO Selection turned on:

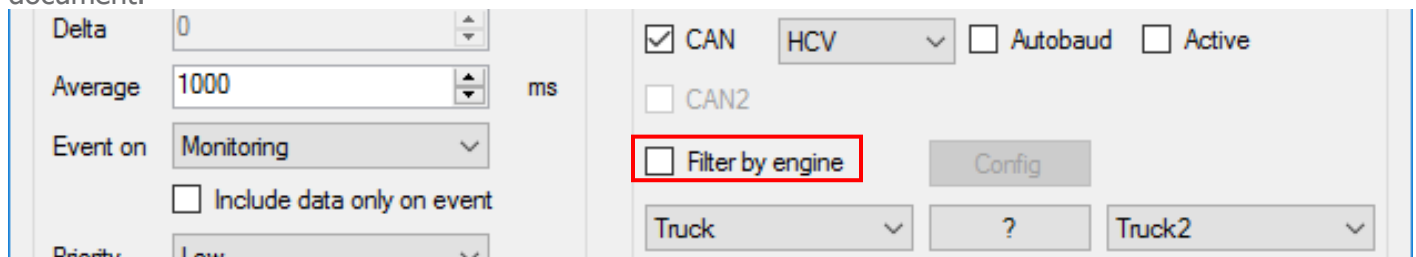
With HCV mode set on the CAN interface, only specific CAN IO parameters that are supported for currently selected HCV Group and Subgroup will be visible. Unsupported parameters will not displayed in the list. This feature helps to avoid confusion, since different HCV Groups, Subgroups support different number of CAN IO parameters.

Changing configuration from one HCV Group, Subgroup combination to another might cause some issues. Consider this case. During configuration you set some HCV Group, Subgroup. After this the IO list contains only supported CAN parameters that are available for this specific HCV Group and Subgroup combination. Let's say you enable some of these IO parameters. Now, if you decide to change current HCV Group, Subgroup combination, some of those IO parameters might be automatically disabled. It means that once again you would have to enable them one by one, which is a very time consuming task.



Filter by engine

This feature allows to filter CANbus data by engine state. It helps to solve errors in EcoDrive data calculations, which arise from invalid CANbus data. Errors occur, while vehicle's ignition is being turned off and during a short time period, after it was turned on. Full feature description is provided in the "[CANbus filter by engine](#)" document.

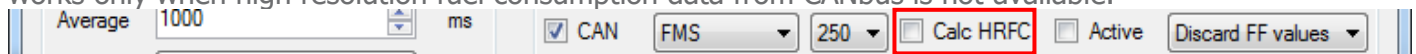


CAN FMS:

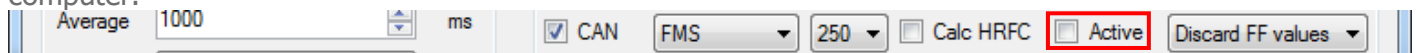
Baud rate – two possible options are available in the FMS Baud rate drop-down list: *250*, *500*. Data transfers rate depends on vehicle.



Calc HRLFC – enables fuel consumption recalculation from fuel rate for FMS CANbus mode. Recalculation works only when high resolution fuel consumption data from CANbus is not available.



Active – If this checkbox is enabled, device will do both, receive and send data to the vehicle's onboard computer.



FMS data filters drop-down menu. It is used to set FMS data filter:

- *Discard FF values* – default option. Device sends only valid data (according to SAE J1939 standard) to server. It discards FMS data packets with FF values. In this case, new records contain previously obtained FMS parameter values (from valid data packets).

Note

Filter is applied only to the following FMS parameters: *Engine total fuel used, High resolution total fuel used, Engine speed, Wheel based speed, Trailer weight, Cargo weight.*

- *No filters* – Device sends all data to the server.



Delta 0 ms
Average 1000 ms
CAN FMS 250
CAN2
Calc HRFC Active
Discard FF values dropdown menu options: Discard FF values, No filters, Discard FF values

Filter by engine functions the same way as described in the CAN HCV section.

Keep TCO parameter values when engine is OFF

Problems might arise with driver working time calculations, when FMS gateway and digital tachograph switches to sleep mode and are not providing driver ID, working state and other driver related information.

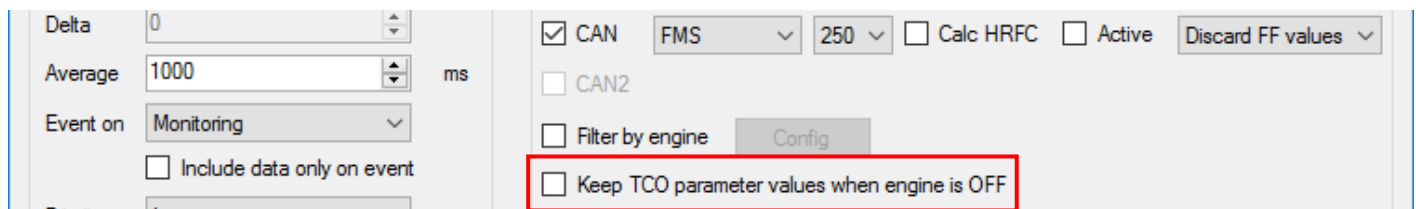
When enabled, this functionality allows FM device to keep last known driver related I/O parameter values, when the engine is OFF and there is no communication with the digital tachograph.

Feature affects the following I/O parameter values:

TCO first driver ID 1, TCO first driver ID 2, TCO second driver ID 1, TCO second driver ID 2, TCO first driver state, TCO second driver state, TCO first driver card, TCO second driver card.

Note

In certain cases this feature might cause errors in "Time analysis" calculations. I.e. when driver changes his status or removes the card from tachograph, while engine is OFF and there is no communication with digital tachograph. In that case device would provide wrong data in mentioned IO elements.



Delta 0 ms
Average 1000 ms
Event on Monitoring
Include data only on event
CAN FMS 250
CAN2
Filter by engine Config
Keep TCO parameter values when engine is OFF

DXP CAN:

This mode can be used to read CANbus information from electric DXP vehicles. If this mode is selected, a baudrate must also be selected. The available baudrate values are *125, 250* and *500*. The default baudrate is *250*.

Note

If DXP CAN was previously configured using an older firmware and configurator where the baudrate was not configurable, it is **highly recommended** to reconfigure it and select the needed baudrate in order to ensure that the functionality works properly.

Average 1000 ms

Event on Monitoring

Include data only on event

CAN DXP CAN 125

CAN2 125
250
500

1-Wire

Disable Smart CAN IO Selection

The section itself and the "Disable" button will be visible only when one of the CAN interfaces is enabled and the *FMS*, *HCV* or *DXP CAN* mode is selected. Also when Port C is enabled and the *J1708* mode is selected. With other modes, both are hidden.

IO settings

1 : Disabled

Protocol selection

Send I/O data with v1.1 protocol

Smart CAN IO Selection

Disable

IO properties

Enable

ID Accelerometer X

Level 0

Delta 0

Average 1000 ms

Interfaces

PortA

PortB

PortC

CAN FMS 250 Calc HRFC Active Discard FF values

CAN2

Click the "Disable" button to turn the Smart CAN IO Selection off. Button will be dimmed. To turn this feature back on, close the "IO Settings" window and restart the configurator. Smart CAN IO Selection functionality will go back to its default ON state.

Use Smart CAN IO Selection "Disable" button, when you need to switch from one CAN interface to another, without losing enabled CAN IO parameters. Don't forget to set the same configuration

(Example: You have configured CAN FMS 250 Active on the 1st CAN interface. You have enabled few CAN IO parameters. Now you want to switch to the 2nd CAN interface without losing those parameters. Click "Disable" button in Smart CAN IO Selection section. Disable 1st CAN interface or set different mode. Enable 2nd CAN and set FMS 250 Active. Switch is complete.

Similarly, you could transfer CAN IO parameters for HCV mode. Same Group, Subgroup combinations has to be used on both interfaces. For example, switching from 1st CAN HCV TRUCK-TRUCK1 to 2nd CAN HCV TRUCK-TRUCK1 is allowed.

Switching form FMS to HCV or from HCV GroupX, SubgroupX to HCV GroupY, SubgroupY is not recommended. Some CAN IO parameters eventually would be lost.)

CAN Trailers:

This interface is used to gather data from the trailer CANbus data line. By default, the baudrate is set to 250. Do not forget to enable appropriate IO parameters (they start with the keyword "Trailers").

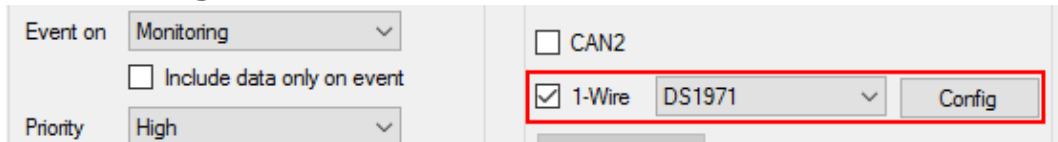
Average 1000 ms

CAN Trailers 250 Active

A full description of the functionality is provided in the "[Trailer CAN parameters](#)" document.

1-Wire DS1971:

Use the 1-Wire interface to enable and configure DS1971 iButton EEPROM memory reading. This process is described in the "Drivers registration" document located [here](#).



Digital outputs section

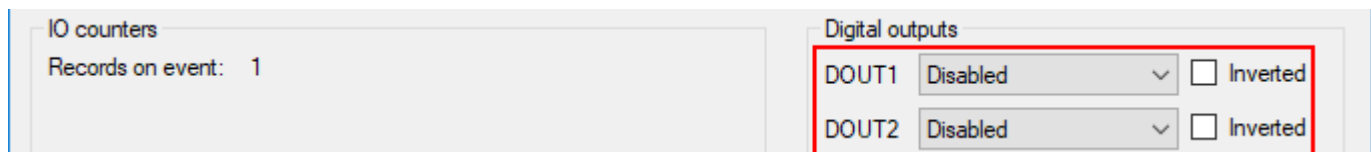
Digital outputs (DOUTs) can have two states – active or inactive. These states can change once a condition is met or they can be changed by using SMS commands. Depending on the state and pattern, a control signal is outputted. This signal can activate various indication peripherals or control the vehicle by blocking the engine or limiting its speed.

DOUT1 and **DOUT2** – drop-down lists let you select one of the following: *Disabled, LED, Buzzer, Blocking, GSM jamming block, Custom, Immobilizer*.

The **Inverted** checkbox inverts the logic of the selected DOUT.

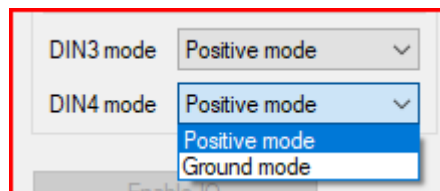
For example, if *LED* is selected and the **Inverted** checkbox is not ticked, LED status will turn ON when the DOUT state is active. Otherwise, if the **Inverted** checkbox is ticked, LED status will turn ON when the DOUT state is inactive.

More information available on our documentation [website](#).



DIN3 & DIN4 mode configuration (FM-Pro4 only)

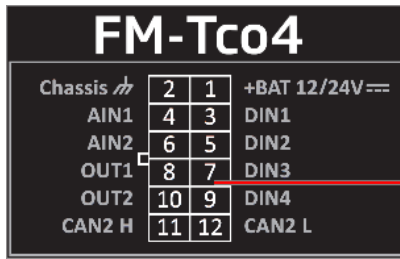
DIN3 and DIN4 can be set to work as either "Positive mode" (Positive trigger) or "Ground mode" (Negative trigger).



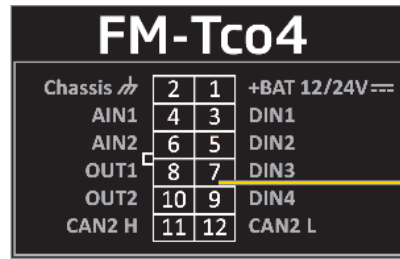
Ground mode (Negative trigger) – This mode sets the DIN as a positive terminal, in this case a peripheral/button connected to the DIN must be connected to ground on the other end.

Positive mode (Positive trigger) – is the default mode of the DIN, it is set as a ground terminal, in this case a peripheral/button connected to the DIN must be connected to a power source.

DIN mode selection depend solely on the peripheral devices/or buttons/or other accessories connected to that specific DIN. A connection example for both connection modes for DIN3 is shown below (The same connection method works for DIN4).



Positive Trigger
+12V



Negative Trigger
GND

4.4 Integration protocol

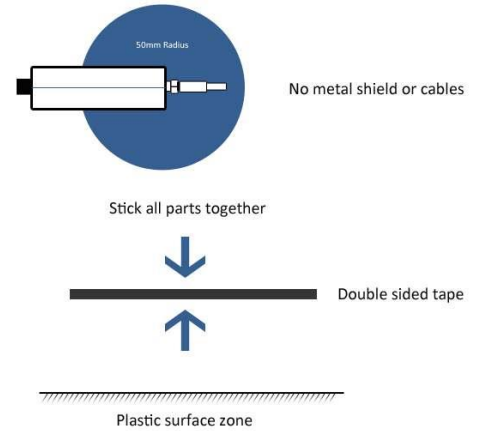
All integration related questions and documentation can be acquired from Ruptela technical support: support@ruptela.com

5 Installation recommendations

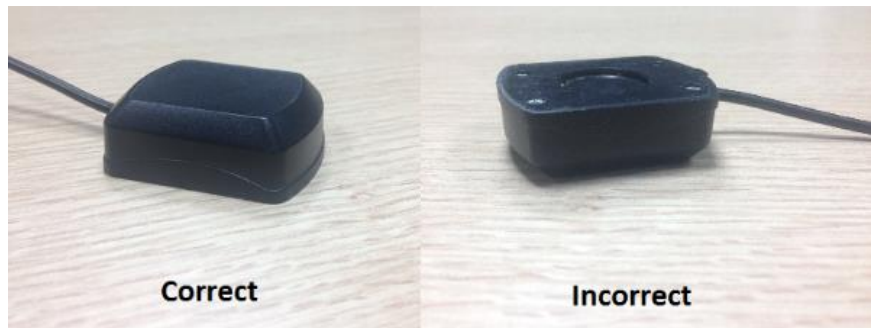
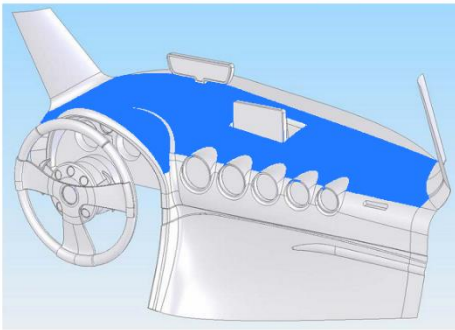
5.1 Device installation

When installing the device into a vehicle please obey these instructions, otherwise your device may not work properly.

- Device should not be seen or easily reached.
- Device should be firmly fixed to a flat surface. Please avoid mounting it near the metal surfaces or cables (see the picture below).
- Device cannot be fixed to heat emitting or moving parts.
- Device has built in accelerometer, therefore it is sensitive to movement. It is recommended to choose a stable installation position, where it is not subjected to vibrations and/or oscillations.
- Device can be fitted with double sided stick tape or zip-ties.
- Wrong device mounting may cause malfunction.
- SIM card should be inserted in the device while the connector is plugged off (while device has no power).



5.2 Antenna installation



It is recommended to place the GPS/GLONASS antenna behind the dashboard as close to the window as possible.